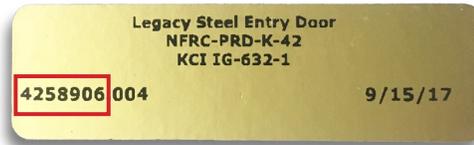
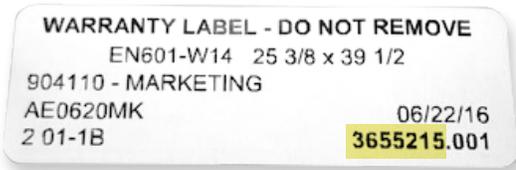


WARRANTY LABEL

LOCATION



Warranty Label-DO NOT REMOVE:

ProVia's warranty labels have an order number, which consists of a string of numbers followed by a period and then a 3-digit number. The order number is positioned differently on the various products' warranty labels.

The number before the period is the **order number**. This is used by customer service to locate the order in the system, giving them the necessary information to assist with general questions or warranty claims.

The 3-digit number after the period references the line item in question on the order. This number is important so all claims can be processed accurately in a timely manner.



DOUBLE HUNG

Simply pull the top sash down to reveal the label.

AWNING/CASEMENTS

Remove screen from window, and open window to reveal label in top of frame.



SLIDER WINDOWS

Move both sash and look in the top part of the frame to find the label.



SHAPE/PICTURE

The label will be found on the inside upper frame.



PATIO DOORS (VINYL SIDING)

Locate the operable sash (with handle) and the label will be on the inside upper part of the frame.



ENTRY DOORS (ONE OF TWO LOCATIONS)

1. Open your entry door and locate the gold sticker on the hinge side of the door slab, just below the top hinge.

2. *If unable locate the warranty sticker, as described in step 1:*

Remove the screws from the center hinge leaf that's attached to the entry door slab. Pull the hinge leaf back and the label will be adhered to the door slab.

STORM DOORS (ONE OF TWO LOCATIONS)

Open the door and look for a label on the handle side adhered to the storm door about 6" up from the bottom of the door.

Note: If the storm door was manufactured before 2017 the label will be located on the top channel of the storm door. Open door and set closer to hold it open. Use stool or small ladder to climb up and look down onto the top of the door. The label will be affixed in the channel.

