**Maintenance & Care For Your ProVia Door Entry System**

**Finish:**
1. To clean doors, wash with mild soap and water, rinse with clear water and wipe dry.
2. Keep weatherstrip clean of dirt and grit for proper seal. Wash with mild soap and water, rinse with clear water and wipe dry. Apply a light coat of wax (Lemon Pledge®) and wipe off excess.
3. For scuff marks on painted finishes, use mild liquid cleanser (such as Soft Scrub® by Clorox), rinse with clear water and wipe dry.
4. If finish is accidentally scratched or chipped, clean as recommended above and use touch-up paint supplied or standard wood finish repair crayon.
5. To protect finish, spray and wipe with protectant (such as Armor All®).
6. For stained finishes, periodic painting with a non-yellowing clearcoat paint is recommended for doors exposed to severe weather conditions.

**Hardware:**
1. Much like sterling silver even the finest brass will react naturally to the elements surrounding it. To maintain, polish with a non-abrasive automotive or furniture wax. By keeping your hardware cleaned and maintained you will be rewarded with a long-lasting finish.
2. Tighten screws on lockset and hinges when necessary.
3. Lightly oil hinges as needed. Wipe off excess.

**Caution:**
DO NOT USE paint thinners, lacquer thinner, gasoline, kerosene or any other harsh chemical to clean surfaces of door or hardware.

**Warranty Transfer Instructions:**
1. Fill out the reverse side of this card.
2. Include a check or money order for $50.00 made out to ProVia Door.

3. Enclose this Warranty Transfer Certificate and the check or money order in the envelope provided.
TRANSFERABLE WARRANTY

The Warranty on the basic door unit is transferable by the original purchaser to one subsequent purchaser for purchaser’s personal residence provided Provia Door receives the Warranty Transfer Certificate within thirty (30) days after the date of transfer of ownership, and provided such notice is accompanied by a check or money order in the amount of $50.00 per home.

NON-RESIDENTIAL

Where the structure in which the product is installed is not a single family residence occupied by the purchaser, or is owned by a public or private corporation for profit or non-profit, an unincorporated association or other business entity of any type recognized by law, a church, a school, a governmental or public authority, the time periods stated in this warranty are as follows: Basic Door – 1 Year; Door Frame Components – 5 Year; Decorative Glass & Internal Blinds – 5 Year; Door Frame & Frame Components – 1 Year; Finishes – 1 Year; Lifetime Finish Hardware & Accessories – 5 Year; Schlage® Hardware – 1 Year (mechanical finish); Hardware Accessories – 1 Year; and Window Trim – 1 Year.

WARRANTY CONDITIONS

This Limited Transferable Warranty does not apply with respect to (1) condensation damage due to high humidity in the house; (2) breaks in glass (other than clear glass).

The contractee or contractor may require the dwelling unit in which the product is installed to be in a living condition at all times during the period in which the warranty is in effect, so that the contractor may inspect the dwelling unit at any time during the period for which such warranty is in effect to determine if the product is defective and, if so, to determine the cause of said defects.

No claim may be accepted by a copy of the warranty certificate and a copy of the contract evidencing purchase of the Provia Door products.

Provia Door shall not be liable to purchaser for consequential damages, such as, but not limited to, damages or loss to other property or equipment, loss of use, or claims of service interruption, for breach of any written or implied warranties on its product.

Purchaser’s exclusive remedy shall be the replacement of defective or non-conforming parts or components, if and only if the warranty certificate is properly filled out and is returned to the manufacturer within thirty (30) days of first notice of defects.

In no event, whether in contract, in tort, under any warranty, or otherwise, shall not, except as expressly provided herein, Exceed the price of the door, part or component on which such liability is based.

The liability of Provia Door with respect to any contract, or purchase agreement, or sale, or delivery, or performance or breach thereof, or from the manufacture, sale, delivery, resale, installation or technical direction of installation, repair or service, or from anything done in connection therewith such as the performance or breach thereof, or from the manufacture, sale, delivery, resale, installation or technical direction of installation, repair or service, shall not exceed the price of the door, part or component on which such liability is based.

Any state does not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply to purchaser.

This warranty contains the entire agreement between Provia Door and Purchaser. Dealers, Contractors, Applicants, or Distributors of Provia Door Products have no authority to give warranties or make any other warranties, express or implied, on or in connection therewith.

Important Note: Failure to return the Certificate of Registration will not affect your rights under the warranty if you can show the date of purchase and the location the door was installed in a reasonable way. Your receipt of purchase and the receipt from the contractor who made the installation in your Home showing the address is one such way. Please keep them in a safe place.

This warranty gives specific legal rights and they may have other rights which vary from state to state.