MAINTENANCE & CARE FOR YOUR PROVIA DOOR ENTRY SYSTEM

Finish:
1. To clean doors, wash with mild soap and water, rinse with clear water and wipe dry.
2. Keep weatherstrip clean of dirt and grit for proper seal. Wash with mild soap and water, rinse with clear water and wipe dry. Apply a light coat of wax (Lemon Pledge®) and wipe off excess.
3. For scuff marks on painted finishes, use mild liquid cleanser (such as Soft Scrub® by Clorox), rinse with clear water and wipe dry.
4. If finish is accidentally scratched or chipped, clean as recommended above and use touch-up paint supplied or standard wood finish repair crayon.
5. To protect finish, spray and wipe with protectant (such as Armor All®).
6. For stained finishes, periodic painting with a non-yellowing clearcoat paint is recommended for doors exposed to severe weather conditions.

Hardware:
1. Much like sterling silver even the finest brass will react naturally to the elements surrounding it. To maintain, polish with a nonabrasive automotive or furniture wax. By keeping your hardware cleaned and maintained you will be rewarded with a long-lasting finish.
2. Tighten screws on lockset and hinges when necessary.
3. Lightly oil hinges as needed. Wipe off excess.

Caution:
DO NOT USE paint thinners, lacquer thinner, gasoline, kerosene or any other harsh chemical to clean surfaces of door or hardware.

ProVia Door
2150 State Route 39
Sugarcreek, OH 44681

Warranty Transfer Instructions:
1. Fill out the reverse side of this card.
2. Include a check or money order for $50.00 made out to ProVia Door.
3. Enclose this Warranty Transfer Certificate and the check or money order in an envelope and mail to:
   ProVia Door
   2150 State Route 39
   Sugarcreek, OH 44681
LEGACY™ 20-Gauge Smooth and Woodgrain Textured Steel, Legacy™ 22-Gauge Woodgrain Textured Steel, Heritage™ Fiberglass & Signet™ Fiberglass Door
Lifetime Limited Transferable Warranty

ProVia Door, Inc., hereinafter “ProVia Door”, warrants to the original consumer purchaser, that under normal use this product will be free from defects in material and workmanship for as long as the purchaser owns and lives in the single family residence, hereinafter “Home”, in which the product was installed. The details of this warranty are as follows:

**BASIC DOOR & SIDELITE - LIFETIME TRANSFERABLE**

The Signet™ Fiberglass, Legacy™ 20-gauge Smooth and Woodgrain Textured Steel, the Legacy™ 22-gauge Woodgrain Textured Steel, and the Heritage™ Fiberglass door and sidelite slabs are warranted not to shrink, warp, split, crack or delaminate for as long as you own and live in the Home in which the product was installed. This warranty is transferable to one subsequent purchaser.

**GLASS UTILIZING SUPER SPACEBAR™ - LIFETIME**

Inspiration is a glass, Barcelona® French Beveled, Tinted, Privacy, including Tafta, Chintzhill, Waterfall, Glacie, Obscure Pebble and Clear glass units have a lifetime limited warranty, including glass breakage and seal failure, for as long as you own and live in the Home in which the product was installed. This includes glass with internal grids and Comfortech™ Low-E Argon glass.

**DECORATIVE GLASS & INTERNAL BLINDS - 10-YEAR**

Decorative glass and internal blind units are warranted against glass failure and defects in material and workmanship for a period of ten (10) years from date of installation.

**PINEGUARD™ FULL WOOD DOOR FRAME & FRAME COMPONENTS - LIFETIME / 10-YEAR**

The PineGuard™ Full Wood Frame and brickmold for Doors and Sidelites, and Full Wood Transom Frames are warranted against defects in material and workmanship, and against rotting and decay for as long as you own and live in the Home in which the product was installed provided that (i) it is installed without alteration and in accordance with applicable building codes and (ii) all exposed wood parts are protected with a quality latex paint topcoat or other sealant in accordance with generally accepted field-finishing standards. The Saharan® threshold system, bottom sweep, hinges, weatherstripping, PVC-vinyl coated aluminum frame cladding and the sliding patio screen are warranted against defects in material and workmanship for a period of five (5) years from date of installation. The InVent™ Retractable Screen System is warranted against defects in material and workmanship for a period of ten (10) years from date of installation.

**STEEL L-FRAME & FRAME COMPONENTS - 5-YEAR**

Steel L-frame and stops, Saharan® threshold system, bottom sweep, hinges and weatherstripping are warranted against defects in material and workmanship for a period of five (5) years from date of installation.

**FINISHES - 10-YEAR / 7-YEAR**

Paint and stain finishes on the door slab and metal frame components of the Signet Fiberglass Door are applied using the Durowave™ Finishing System and are warranted against flaking, checking, blistering or peeling for a period of ten (10) years from date of installation. Paint and stain finishes on the door slab and metal frame components of Legacy and Heritage doors are warranted against flaking, checking, blistering or peeling for a period of seven (7) years from date of installation.

**LIFETIME FINISH HARDWARE & ACCESSORIES - LIFETIME / 10-YEAR**

Schlage® Lifetime Finish hardware, Emtek® Lifetime Finish hardware, Kick Plates, Mail/ Magazine Slots, Door Knockers and Door Knob Viewers with Lifetime Bright Brass, Satin Nickel and Oil Rubbed Bronze finishes are warranted against tarnishing and mechanical defects for as long as you own and live in the Home in which the product was installed. Schlage® Lifetime Finish Keyed Electronic Access Locks and Deadbolts are warranted against tarnishing and mechanical defects for as long as you own and live in the Home in which the product was installed and warranted against electronic defects for a period of one (1) year from date of installation. Lifetime Finish Aluminum™ Multi-Point Locking Hardware is warranted against tarnishing for as long as you own and live in the Home in which the product was installed and warranted against mechanical defects for a period of ten (10) years from date of installation. Emtek® handlesets and Colonial Door Knockers with an Oil Rubbed Bronze finish are not warranted against tarnishing.

**SCHLAGER® HARDWARE - LIFETIME / 10-YEAR**

Schlagter lock products with standard finishes are warranted against mechanical defects for as long as you own and live in the Home in which the product was installed and against tarnishing for a period of ten (10) years from date of installation.

**HARDWARE ACCESSORIES - 5-YEAR**

Kick Plates, Mail/Magazine Slots, Door Knockers, Door Knob Viewers, Pepsters, Door Closers, Decorative Long Tum Handles and Pull/Push Plates with standard finish are warranted against mechanical defects and tarnishing for a period of five (5) years from date of installation.

**WINDOW TRIM - 5-YEAR**

Window trim is warranted against defects in material and workmanship for a period of five (5) years from date of installation. This includes doors that are installed behind a storm door.

**TRANSFERABLE WARRANTY**

The Warranty on the basic door unit is transferable to the original purchaser for one subsequent purchaser on condition that the purchaser in turn sells the Home or other structure in which the product was installed to the subsequent purchaser. This Warranty Certificate shall remain with the Home or other structure as recorded on the warranty certificate and shall not be valid to the extent that, in the opinion of ProVia Door, the Home or other structure is not transferred as its primary residence.

**NON-RESIDENTIAL**

Where the structure in which the product is installed is not a single family residence occupied by the purchaser, or is owned by a public or private corporation for profit or non-profit, an incorporated association or other business entity, the above warranty and the provisions hereof are void.

**WARRANTY CONDITIONS**

This lifetime limited warranty does not apply with respect to: (1) condensation damage due to poor vapor transmission; (2) deterioration of glass (such as etching or scratching); and (3) weathering, which is the normal and expected condition experienced by all glass products.

The procedure for obtaining performance of the obligations of this warranty is as follows: if you believe your entry door to be defective, contact the contractor for inspection. If the contractor concludes that the door or parts thereof are defective, the manufacturer's exclusive option will repair; provide a new product or part of a product after having determined that it does not conform to the limited warranties contained herein. The manufacturer will use its best commercially reasonable efforts to make repairs to your Home at the earliest possible date. This warranty does not cover replacement or repair of the predecessor property owner's Home.

Any claim must be accompanied by a copy of the Warranty Certificate and a copy of the contract evidencing purchase of the ProVia Door products.

**WARRANTY TRANSFER CERTIFICATE**

ProVia Door shall not be liable to purchaser for consequential damages, such as, but not limited to; damage or loss of personal property, loss of use, or claims of service interruption, for breach of any written or implied warranties on its product.

Purchaser's exclusive remedy shall be the replacement of defective finish, components, or parts, all at ProVia Door's expense, in any event, the liability of ProVia Door with respect to any contract, or anything done in connection therewith such as the performance or breach thereof or from the manufacture, sale, delivery, resale, installation or technical direction of installation, repair or reuse of any ProVia Door product or part covered by furnished under this contract whether in contract, in tort, in warranty, or otherwise, is hereby limited to the price paid by the original purchaser, or is owned by a public or private corporation for profit or non-profit, an incorporated association or other business entity, the above warranty and the provisions hereof are void.

**WARRANTY TRANSFER CERTIFICATE**

Any claim must be accompanied by a copy of the Warranty Certificate and a copy of the contract evidencing purchase of the ProVia Door products.

ProVia Door shall not be liable to purchaser for consequential damages, such as, but not limited to; damage or loss of personal property, loss of use, or claims of service interruption, for breach of any written or implied warranties on its product.

Purchaser's exclusive remedy shall be the replacement of defective finish, components, or parts, all at ProVia Door's expense, in any event, the liability of ProVia Door with respect to any contract, or anything done in connection therewith such as the performance or breach thereof or from the manufacture, sale, delivery, resale, installation or technical direction of installation, repair or reuse of any ProVia Door product or part covered by furnished under this contract whether in contract, in tort, in warranty, or otherwise, is hereby limited to the price paid by the original purchaser, or is owned by a public or private corporation for profit or non-profit, an incorporated association or other business entity, the above warranty and the provisions hereof are void.

This Warranty Certificate shall remain with the Home or other structure as recorded on the warranty certificate and shall not be valid to the extent that, in the opinion of ProVia Door, the Home or other structure is not transferred as its primary residence.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to purchaser.

**Important Note:** Failure to return the Certificate of Registration will not affect your rights under this warranty if you can show the date of purchase and the location the door(s) were installed in a reasonable way. (Your receipt of purchase and the receipt from the contractor who made the installation in your Home showing the address in such a way. Please keep them in a safe place.)

This warranty gives purchaser specific legal rights and he or she may also have other rights which vary from state to state.