MAINTENANCE & CARE FOR YOUR ProVia Door ENTRY SYSTEM

Finish:
1. To clean doors, wash with mild soap and water, rinse with clear water and wipe dry.
2. Keep weatherstrip clean of dirt and grit for proper seal. Wash with mild soap and water, rinse with clear water and wipe dry. Apply a light coat of wax (Lemon Pledge®) and wipe off excess.
3. For scuff marks on painted finishes, use mild liquid cleanser (such as Soft Scrub® by Clorox), rinse with clear water and wipe dry.
4. If finish is accidentally scratched or chipped, clean as recommended above and use touch-up paint supplied or standard wood finish repair crayon.
5. To protect finish, spray and wipe with protectant (such as Armor All®).
6. For stained finishes, periodic painting with a non-yellowing clearcoat paint is recommended for doors exposed to severe weather conditions.

Hardware:
1. Much like sterling silver even the finest brass will react naturally to the elements surrounding it. To maintain, polish with a nonabrasive automotive or furniture wax. By keeping your hardware cleaned and maintained you will be rewarded with a long-lasting finish.
2. Tighten screws on lockset and hinges when necessary.
3. Lightly oil hinges as needed. Wipe off excess.

Caution:
DO NOT USE paint thinners, lacquer thinner, gasoline, kerosene or any other harsh chemical to clean surfaces of door or hardware.
ProVia Door, Inc., hereinafter “ProVia Door”, warrants to the original consumer purchaser, that under normal use this product will be free from defects in material and workmanship for as long as the purchaser owned and lives in the single family residence, hereinafter “Home”, in which the product was installed. The details of this warranty are as follows:

**BASIC DOOR & SIDELITE - LIFETIME TRANSFERABLE**

ProVia Door\(^\text{TM}\) 20-Gauge Smooth and Woodgrain Textured Steel, the Legacy\(^\text{TM}\) 22-Gauge Woodgrain Textured Steel, and the Heritage\(^\text{TM}\) Fiberglass door and sidelite slabs are warranted not to shrink, warp, split, crack or delaminate for as long as you own and live in the Home in which the product was installed. This warranty is transferable to a subsequent purchaser.

**FINISHES**

Waterfall, Glaucoph, Obscure Pebble and Clear glass units have a limited lifetime warranty, including glass breakage and seal failure, for as long as you own and live in the Home in which the product was installed. This includes clear glass with Painted Internal Muntins, Brass Internal Muntins and ComforT ech\(^\text{TM}\) Low-E Argon glass.

**DECORATIVE GLASS & INTERNAL BLINDS**

Window trim and internal blinds are warranted against rotting and defects in material and workmanship for a period of ten (10) years from date of installation.

**PINEGUARD\(^\text{TM}\)**

FULL WOOD DOOR FRAME & FRAME COMPONENTS - LIFETIME / 10 YEAR / 5 YEAR

The PINEGUARD\(^\text{TM}\) Full Wood Frame and threshold for Doors and Sidelites, and Full Wood T ransom Frames are warranted against defects in material and workmanship, and against rotting and decay for as long as you own and live in the Home in which the product was installed. This includes clear glass with Painted Internal Muntins, and Stainless Steel frames.

**MAGAZINE SLOTS, DOOR KNOCKERS AND DOOR KNOCKER VIEWERS WITH LIFETIME BRIGHT BRASS, SATIN BRASS AND CHROME FINISHES**

for five (5) years from date of installation.

**STEEL L-FRAME & FRAME COMPONENTS**

Steel L-frame and stop, Sahura\(^\text{TM}\) threshold system, bostock sweep, hinges, weatherstripping are warranted against defects in material and workmanship for a period of five (5) years from date of installation.

**FINISHES**

Paint and stain finishes on the door slab and metal frame components are warranted against flaking, checking, blistering or peeling for a period of seven (7) years from date of installation.

**LIFETIME FINISH HARDWARE & ACCESSORIES**

LIFETIME / 10 YEAR / 5 YEAR

Schlage\(^\text{®}\) Lifetime Finish hardware; Emtek\(^\text{®}\) Lifetime Finish hardware, Kick Plates, Mail\(^\text{®}\) Magazine Slots, Door Knockers, and Door Knocker Viewers with Lifetime Bright Brass, Satin Nickel and Aged Bronze finishes are warranted against tarnishing and mechanical defects for as long as you own and live in the Home in which the product was installed. Schlage\(^\text{®}\) Lifetime Finish Keypad Electronic Access Deadbolts are warranted against tarnishing and mechanical defects for as long as you own and live in the Home in which the product was installed and warranted against electronic defects for a period of one (1) year from date of installation. Lifetime Finish Exterior T ransom Windows \(\text{TM}\) Multi-Point Locking Hardware is warranted against tarnishing for as long as you own and live in the Home in which the product was installed and warranted against mechanical defects for a period of ten (10) years from date of installation. Emtek\(^\text{®}\) handles with an Oil Rubbed Bronze finish are not warranted against tarnishing.

**SCHLAGE\(^\text{®}\) HARDWARE - LIFETIME / 10 YEAR**

Schlage\(^\text{®}\) lock products with standard finish are warranted against mechanical defects for as long as you own and live in the Home in which the product was installed and warranted against tarnishing for a period of ten (10) years from date of installation.

**HARDWARE ACCESSORIES**

5 YEAR

Kick Plates, Mail\(^\text{®}\) Magazine Slot, Door Knockers, Door Knocker Viewers, Perpetual, Door Closers, Decorative Long Trim Handles and Bush\(^\text{®}\) Pulls with standard finish are warranted against mechanical defects and tarnishing for a period of five (5) years from date of installation. This includes doors that are installed behind a storm door.

**WINDOW TRIM**

5 YEAR

Window trim is warranted against defects in material and workmanship for a period of five (5) years from date of installation. This includes doors that are installed behind a storm door.

**TRANSFERABLE WARRANTY**

The Warranty on the basic door unit is transferable by the original purchaser to one subsequent purchaser for purchaser’s personal residence provided ProVia Door receives the Warranty Transfer Certificate within thirty (30) days after the date of transfer of ownership, and provided such notice is accompanied by a check or money order in the amount of $50.00 per home.

**WARRANTY CONDITIONS**

This limited lifetime warranty does not apply with respect to (1) condensation damage due to high humidity in the house; (2) breakage of glass (other than clear glass).

**EXCLUSIONS**

Waterfall, Glaucoph, Obscure Pebble and Clear glass units have a limited lifetime warranty, including glass breakage and seal failure, for as long as you own and live in the Home in which the product was installed. This includes clear glass with Painted Internal Muntins, Brass Internal Muntins and ComforTECH\(^\text{TM}\) Low-E Argon glass.

**WARRANTY LIMITATIONS**

This warranty does not apply with respect to (1) condensation damage due to high humidity in the house; (2) breakage of glass (other than clear glass).

**PRIVACY COLLECTION & CLEAR GLASS - LIFETIME**

Warranty Transfer Certificate within thirty (30) days after the date of transfer of ownership, subsequent purchaser for purchaser’s personal residence provided ProVia Door receives the Warranty Transfer Certificate within thirty (30) days after the date of transfer of ownership, and provided such notice is accompanied by a check or money order in the amount of $50.00 per home.