Lifetime Limited Transferable Warranty

Executive Workmanship Coverage

DOORS | WINDOWS
SIDING | STONE | ROOFING
provia.com

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PROVIA’S RESIDENTIAL METAL ROOFING PRODUCTS
EXECUTIVE WORKMANSHIP COVERAGE

ProVia LLC, hereinafter “ProVia”, warrants exclusively to the original purchaser, the installer workmanship (roof “Leakage”) of our Metal Roofing Panels and/or Trims and Flashings (the “Products”) beginning on the first day of the third year after installation, for as long as the original purchaser is living and is the owner of the property to which our Products were applied. In the event of roof Leakage due to a workmanship issue, ProVia, at its option, will repair or replace the original roofing system components purchased from ProVia affecting the responsible area of the roof that are determined to be improperly installed in accordance with the terms and conditions and subject to the limitations set forth herein. A workmanship issue is, in our definition, an issue caused by the improper installation of the Metal Roofing Panels and/or Trims and Flashings of the roof. It is important to note that not all leaks are the result of workmanship issues and may not be covered under the warranty. In the case of a warranty claim ProVia will give priority to customers under warranty over other service calls.

EXCLUSIONS FROM COVERAGE

THIS WORKMANSHIP WARRANTY COVERS ONLY LEAKAGE ISSUES RESULTING FROM IMPROPER INSTALLATION OF THE ROOF PRODUCTS. PROVIA WILL NOT BE RESPONSIBLE FOR:

1. Extreme Weather Events: ProVia will not be held liable for leaks or damages from extreme weather events such as high winds (in excess of the amount the product is rated for by the manufacturer warranty), hail storms, tree damage, tornados, etc. Ice damming, or any water intrusion as a result, is not covered under the workmanship warranty; this is the result of ice freezing at the edges of the roof and blocking (creating a dam) water from draining off of the roof.
2. Failure Of Other Systems: ProVia will not be held responsible for the failure of other building components or subsequent work performed after the original date on which the Metal Roofing Panels and/or Trims and Flashings were applied.
3. Neglect: ProVia will not be held responsible for damages that are the result of issues that were not reported in a timely fashion.

As an additional condition of coverage, the owner and contractor must comply with the obligations set forth below:

CONDITIONS OF EXECUTIVE WORKMANSHIP COVERAGE

| Pre-Install Roof Design and Measurement Report Review | Required |
| Installation Performed by a ProVia-Certified Contractor | Required |
| Tear-off to Substrate | Required |
| ProVia Trims and Accessories | Required |
| ProVia Snow Diverters (when applied) | Required |
| Photo Documentation of Installation (submitted within 30 days of install) | Required |
| Pre-Workmanship Coverage Inspection (prior to year 3) | At Discretion of ProVia |

TRANSFER OF WARRANTY

After registration by the original Purchaser, this Executive Workmanship Coverage automatically transfers one-time only to the first subsequent owner of the Property, without requirement of notification to ProVia as long as documentary proof of purchase can be verified if required.

In the event of a real estate title transfer of the property, the warranty period shall remain in effect during years 3-50 from the original date of installation of our ProVia metal roofing panels, trims and flashings.

EXCLUSION FOR CERTAIN USES:

This Executive Workmanship Coverage is not applicable to metal roofing panels, trims or flashings applied to motor homes or used in commercial and industrial applications, or for product installed in non-residential applications (Non-Residential: where the structure in which the product is installed is not a single family residence occupied by the purchaser, or is owned by a public or private corporation for profit or non-profit, an unincorporated association or other business entity of any type recognized by law, a church, a school, a governmental or public authority).

CLAIMS AND WARRANTY PROCEDURE

If you feel that your roof is affected by workmanship issues covered, please contact the installing dealer listed on your warranty certificate or ProVia by phone at 800.669.4771 or in writing at cs.roofing@provia.com. Further correspondence by mail may be sent to: ProVia, 1350 County Road 140, Sugarcreek, OH 44681. Attention: Metal Roofing Warranty Services.

IMPORTANT: ALL CLAIMS UNDER THIS WARRANTY MUST BE REPORTED TO PROVIA WITHIN THIRTY (30) DAYS OF THE DATE THAT THE LEAKAGE ISSUE IS FIRST DISCOVERED. CLAIMANT SHOULD DESCRIBE THE LEAKAGE ISSUE AND PROVIDE NAME, ADDRESS, DATE OF INSTALLATION AND THE INSTALLING CONTRACTOR’S CONTACT INFORMATION.

ProVia shall be allowed a reasonable opportunity and time to investigate the claim and inspect the metal roofing panels and/or trims and flashings for defects before repairs are begun. You may be requested to allow photos and/or samples to be taken, at ProVia’s option, in connection with this investigation. If your roof is affected by workmanship leakage issues resulting from improper installation of the roof system components covered by this warranty, ProVia will, at its option, repair or replace the original roofing system components purchased from ProVia affecting the responsible area of the roof that are determined to be improperly installed in accordance with the terms and conditions and subject to the limitations set forth herein, or, in lieu of repair or replacement, ProVia may refund the actual purchase price of the products determined to be improperly installed. ProVia will cover labor costs relating to repair or replacement of the defective products, and ProVia may direct and pay a company, dealer, contractor, applicator or distributor to perform any remedy under this warranty on ProVia’s behalf. ProVia’s total liability, for a claim under this warranty shall be limited to, and in no event, exceed the total purchase price of the installed product. The foregoing is ProVia’s sole liability and the owner’s sole remedy for workmanship leakage issues resulting from improper installation of the roof system components covered by the Executive Workmanship Coverage. Repaired or replaced Products are warranted only on the same terms and for the remainder of the applicable time period.

The warranty period shall not be extended by any repair, replacement, or refund settlements on defective or hail damaged metal roofing panels or trims and flashings.

DISCLAIMER OF WARRANTIES

THIS LIMITED WARRANTY IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES NOT EXPRESSLY SET FORTH HEREIN, EXPRESSED OR IMPLIED BY OPERATION OF LAW OR OTHERWISE, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT THAT ANY IMPLIED WARRANTIES MAY NONETHELESS EXIST BY OPERATION OF LAW, SUCH WARRANTIES ARE LIMITED TO THE DURATION PROVIDED BY LAW. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTIES MAY LAST, SO THE ABOVE LIMITATIONS MAY NOT APPLY.

LIMITATION OF LIABILITY

PROVIA’S SOLE LIABILITY AND ORIGINAL OWNER’S SOLE REMEDY UNDER THIS LIMITED WARRANTY IS IN PROVIA’S OPTION THE REPAIR OR REPLACEMENT OF THE PRODUCT OR REFUND OF THE PURCHASE PRICE FOR THE PRODUCT AS SET FORTH ABOVE. PROVIA RESERVES THE RIGHT TO DISCONTINUE OR MAKE CHANGES TO ANY OF ITS PRODUCTS. IF THE PRODUCTS COVERED BY THIS WARRANTY ARE NOT AVAILABLE, PROVIA SHALL HAVE THE RIGHT TO SUBSTITUTE A PRODUCT THAT IN PROVIA’S SOLE DISCRETION IS OF EQUAL QUALITY OR VALUE. IN NO EVENT WILL PROVIA BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES INCLUDING, BUT NOT LIMITED TO, DAMAGE OF ANY KIND TO A PREMISES, LOSS OF PRODUCT USE, REINSTALLATION, LABOR, REMOVAL, REFINISHING, TEMPORARY OR PERMANENT RELOCATION OF RESIDENTS OR PROPERTY, LOSS OF PROFITS/REVENUE, INTEREST, LOST GOODWILL, WORK STOPPAGE, IMPAIRMENT OF OTHER GOODS OR WORK, INCREASED OPERATING EXPENSES, EMOTIONAL DISTRESS CLAIMS, OR CLAIMS OF THIRD PARTIES FOR SUCH DAMAGES, WHETHER BASED ON CONTRACT, WARRANTY, TORT OR OTHERWISE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF CERTAIN TYPES OF DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY. THIS LIMITED WARRANTY PROVIDES SPECIFIC LEGAL RIGHTS BUT WARRANTY HOLDER MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. IF THIS LIMITED WARRANTY IS DEEMED TO HAVE FAILED OF ITS ESSENTIAL PURPOSE, IN NO EVENT WILL PROVIA’S ENTIRE LIABILITY EXCEED THE PURCHASE PRICE OF THE PRODUCT.